

Data Protection Policy

The protection of your data is a great concern to us. The processing of your data is solely based on the legal regulations of the General Data Protection Regulation (GDPR, OG 42/2018). The following data protection segments provide information regarding the important aspects of data processing performed by our website.

Contact

By filling out the form on our website or stepping in contact with us through phone or E-Mail, your provided data will be processed for the purpose of the according inquiry and saved in case of follow-up questions.

Extent of processing

We process our users' personal data solely in the extent essential for us to present a working website including its content and performance. Our processing of personal data is mostly based on the user's content, with the exception in cases, where a consent request isn't possible for actual reasons or if the relevant type of processing is permitted by legal regulations.

Cookies

This website uses Cookies in order to save the language selection along with hiding the Cookie information. Cookies are small pieces of text used to store information on web browsers. These do not inflict any damage.

Data transfer

Principally, we do not transfer data to third parties without the user's consent.

Web – Analysis

This website uses Google Analytics, a web analytics service provided by Google, Inc. ("Google"). Google Analytics uses "cookies", which are text files placed on your computer to help the website analyse how visitors use the site. The information generated by the cookie about your use of the website (including your IP address) will be transmitted to and stored by Google on servers in the United States. Google will use this information for the purpose of evaluating your use of the website, compiling reports on website activity for website operators and providing other services relating to website activity and internet usage. Google may also transfer this information to third parties where required to do so by law, or where such third parties process the information on Google's behalf. Google will not associate your IP address with any other data held by Google. You may refuse the use of cookies by selecting the appropriate settings on your browser, however please note that if you do this you may not be able to use the full functionality of this website. By using this website, you consent to the processing of data about you by Google in the manner and for the purposes set out above.

Legal basis for processing

Our data processing is exclusively based on legal policies and regulations of OG 42/2018. Our intention (legitimate interest) is the improvement of our offering and our marketing performance aligned with GDPR laws.

Data subject rights

As a user of our website, you have the right to request access to and rectification or erasure of personal data or restriction of processing concerning the data subject or to object to processing based on consent before its withdrawal, as well as the right to lodge a complaint with a supervisory authority.

Storage period

We delete or lock our users' personal data as soon as the regarding storage purpose ceases to exist. An exceeded storage period may occur if intended by the national or European legislations that apply to our policies. Furthermore, the deletion of personal data takes place when the foreseen storage period expires, unless a necessity for further data storage in order to complete or conclude certain contracts exists.

Controller

Substrata d.o.o.
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Data protection officer

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